

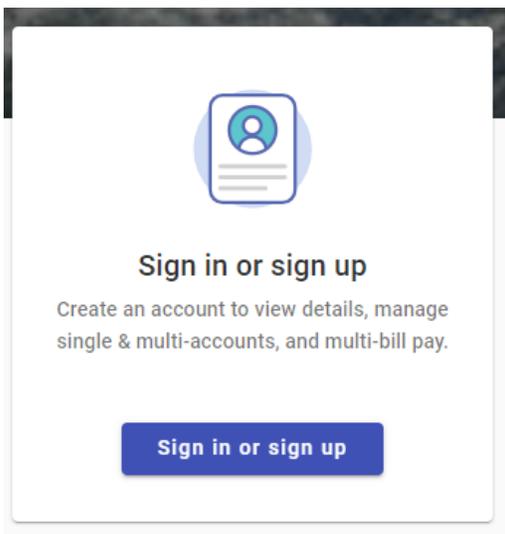


Utility Billing Online Payment Options

1. Access the Resident Access portal at <https://cityofwallawalla.tylerportico.com/navigator/public/selections>
2. Select the tile that says Utility Bill Pay



3. Select sign in or sign up



4. If you have already created an account, you may log in with the email and password you registered with; if you do not already have an account, select register.

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A banner image showing a rocky stream flowing through a lush green forest. A circular logo with the text "City of Walla Walla" is overlaid on the stream.

Login

Email address

Password

[Login](#)

[Forgot password?](#)

[Don't have an account? Register](#)

5. Once you select register you will be prompted to enter the below information to create your account.



A banner image showing a rocky stream flowing through a lush green forest. A circular logo with the text "City of Walla Walla" is overlaid on the stream.

Register

Email required

Password required

Confirm Password required

Name

Phone number

[Register](#) [Cancel](#)

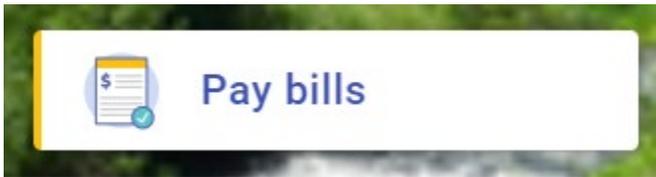
[Already have an account? Login](#)

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15 N. 3rd Ave., Walla Walla, WA 99362 | 509.527.4423 | ar@walawallawa.gov



6. Once you have registered, you will be taken to the main page. Click add account, then you will be taken to a screen to find your account, your account number, and the property owner's name. Your account number can be found on your bill, or you may contact customer service at 509-527-4423 or ar@wallawallawa.gov. This step links your utility account to your online login and lets you view your bills as soon as they are billed.
7. Once your utility account is linked, select Pay Bills in the upper right-hand corner of the screen.



8. The account information will populate on the screen and show the service address and the amount due. You may update the Payment Amount box to the desired payment amount and then select Continue.
9. You will be taken to the payment screen to enter your credit or debit card information; once completed, click submit payment.
10. You will receive payment confirmation.

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